

Client Engagement in Child Protective Services (B19)

We're interested in your feelings about your involvement with [child welfare]. There are no right or wrong answers to any of our questions. Please answer as honestly and openly as you can. Your answers will be kept absolutely confidential.

Here are some of the ways families may feel about having [child welfare] in their lives. Some are positive and some are negative. You may have both positive and negative feelings at the same time. Please read (listen to) the following statements carefully. Then, thinking about how you feel *right now* about your involvement with [child welfare], please indicate how much you agree or disagree with each. Thank you!

	Strongly Agree	Agree	Not Sure	Disagree	Strongly Disagree
1. I believe my family will get help we really need from [child welfare].	5	4	3	2	1
2. I realize I need some help to make sure my kids have what they need.	5	4	3	2	1
3. I was fine before [child welfare] got involved. The problem is theirs, not mine.	5	4	3	2	1
4. I really want to make use of the services (help) [child welfare] is providing me.	5	4	3	2	1
5. It's hard for me to work with the caseworker I've been assigned.	5	4	3	2	1
6. Anything I say, they're going to turn it around to make me look bad.	5	4	3	2	1
7. There's a good reason why [child welfare] is involved in my family.	5	4	3	2	1
8. Working with [child welfare] has given me more hope about how my life is going to go in the future.	5	4	3	2	1
9. I think my caseworker and I respect each other.	5	4	3	2	1
10. I'm not just going through the motions. I'm really involved in working with [child welfare].	5	4	3	2	1
11. My worker and I agree about what's best for my child.	5	4	3	2	1
12. I feel like I can trust [child welfare] to be fair and to see my side of things.	5	4	3	2	1
13. I think things will get better for my child(ren) because [child welfare] is involved.	5	4	3	2	1
14. What [child welfare] wants me to do is the same as what I want.	5	4	3	2	1
15. There were definitely some problems in my family that [child welfare] saw.	5	4	3	2	1
16. My worker doesn't understand where I'm coming from at all.	5	4	3	2	1
17. [Child welfare] is helping me take care of some problems in our lives.	5	4	3	2	1
18. I believe [child welfare] is helping my family get stronger.	5	4	3	2	1
19. [Child welfare] is not out to get me.	5	4	3	2	1